

Qualitative measures:			Key to direction of travel:			
Positive	Similar	Negative	Increase 10% or more	↑	Similar →	Decrease 10% or more

Ref.	Indicator	Owner	Reporter	Outcome (what impact will monitoring these measures have on the experiences of our children)	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	% change from Nov-19	% change from Dec-18	DoT	12-mnth avg	12-mnth max.	%?	SN	ENG	SE region	Target 19-20	Commentary (Dec-19):
M1	Number of contacts received (includes contacts that become referrals)	Sharon Hawkins	Jacquie Schofield	<i>There is an effective 'front door' with which anyone with a concern about a child can engage and receive appropriate advice, support and action.</i>	1535	1123	1219	1354	1323	1258	→ -5%	↓ -12%		1340	1546	-	-	-	-		The number of contacts in December decreased slightly. The schools closed for the Christmas break and other organisations close which probably accounts for the dip in referrals. The Early Help Hub is now well established and is receiving more referrals which is likely to have impacted on the number coming through the MASH.
M2	Number of new referrals of Children In Need (CiN)	Sharon Hawkins	Jacquie Schofield	<i>Referrals for children in need of help and support are accepted appropriately by the service.</i>	523	346	427	416	380	309	↓ -19%	↑ 147%		398	523	-	383	359	468		This figure has reduced once again this month indicating that we are only accepting the appropriate referrals for statutory intervention. The conversion rate for contact to referrals remains at an average of 30% in line with other Local Authorities.
M3	Percentage of all contacts that become new referrals of Children In Need (CiN)	Sharon Hawkins	Jacquie Schofield	<i>Children and families receive the help they need at the right time, and from the best possible resource - in line with the established continuum of need.</i>	34%	31%	35%	31%	29%	25%	↓ -14%	↑ 182%		30%	36%	P	-	-	-		As above - the figure continues to reduce indicating we are meeting the needs of the right children.
M2-NI	Number of new referrals of Children in Need (CiN) rate per 10,000 (0-17 year olds)	Sharon Hawkins	Jacquie Schofield	<i>Referrals for children in need of help and support are comparable with other local authorities like Southampton.</i>	122	90	110	82	75	61	↓ -19%	↑ 61%		91	122	-	58	46	46		As a Local Authority we need to work with our partner agencies to understand our threshold and for them to provide support to children and their families. The data shows that whilst we convert fewer contacts into referrals for CIN than other Local Authorities, we do in fact receive a higher percentage of contacts than other Local Authorities.
M8-QL	Percentage of referrals dealt with by MASH where time from referral received / recorded to completion by MASH was 24 hours / 1 working day or less	Sharon Hawkins	Jacquie Schofield	<i>The safety of children is supported by referrals being dealt with in a timely manner.</i>	86%	90%	95%	88%	94%	97%	→ 3%	→ 9%	▲	89%	99%	P	-	-	-		The Multi-agency Safeguarding Hub continue to complete the appropriate checks and tasks in a timely manner ensuring children receive a service without delay.
M6-QL (val)	Number of referrals which are re-referrals within one year of a closure assessment	Sharon Hawkins	Sarah Ward	<i>The service is effective in helping children and families address their issues, and where there is a re-referral, the issues are understood.</i>	17	8	20	13	23	7	↓ -70%	↑ 40%	▼	21	40	-	-	-	-		
M6-QL	Percentage of referrals which are re-referrals within one year of a closure assessment	Sharon Hawkins	Sarah Ward	<i>The service is effective in helping children and families address their issues, and where there is a re-referral, the issues are understood.</i>	3%	2%	4%	3%	6%	2%	↓ -67%	↓ -33%	▼	4%	8%	P	24%	22%	26%		
M4	Number of <b>new</b> referrals of children aged 13+ where child sexual exploitation (CSE) was a factor	Sharon Hawkins	Simon Dennison	<i>The needs and safety of children at risk of child sexual exploitation are responded to effectively.</i>	9	2	6	5	2	2	→ 0%	↓ -67%		5	9	-	-	-	-		
M5	Number of children receiving Early Help services who are stepped up for Children In Need (CiN) assessment	Sharon Hawkins	Sean Holehouse	<i>The needs and safety of children at risk of child sexual exploitation are responded to effectively.</i>	7	8	7	6	6	5	↓ -17%	↑ 150%		5	8	-	-	-	-		

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EH2	Number of Children In Need (CiN) at end of period (all open cases, excluding EHPs, EHAs, CPP and LAC)	Sharon Hawkins	Sarah Ward	Children in need of help and support receive a consistent and effective service.	1948	1864	1798	1620	1559	1460	→ -6%	↑ 39%	▼	1,537	1,948	-	-	-	-		
EH5-QL	Number of children open to the authority who have been missing at any point in the period (count of children)	Sharon Hawkins	Simon Dennison	The needs and safety of children who have been missing are responded to robustly.	80	56	62	75	66	67	→ 2%	↑ 31%	▼	67	100	-	-	-	-		
EH3	Number of Single Assessments (SA) completed	Sharon Hawkins	Kerrie Scraton	Children receive a comprehensive assessment of their needs; with strengths and areas of risk identified to inform evidence-based planning.	363	428	393	549	479	379	↓ -21%	↑ 173%		332	549	-	183	346	448		There is always an expected reduction of single assessments in December. This usually increases again in January.
EH3a%	Percentage of Single Assessments (SA) completed within 10 days	Sharon Hawkins	Kerrie Scraton	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	10%	10%	6%	4%	10%	9%	→ -7%	↑ 20%	p	8%	14%	P	-	-	-		The performance on this indicator should improve as caseloads reduce and legacy cases no longer exist.
EH3b%	Percentage of Single Assessments (SA) completed within 11-25 days	Sharon Hawkins	Kerrie Scraton	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	17%	16%	9%	20%	23%	30%	↑ 28%	↑ 12%	p	22%	35%	P	-	-	-		This is in line with the expectation of assessments completed in this timescale.
EH3c%	Percentage of Single Assessments (SA) completed within 26-35 days	Sharon Hawkins	Kerrie Scraton	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	9%	10%	12%	8%	11%	18%	↑ 59%	↑ 78%	p	13%	26%	P	-	-	-		The performance has improved, but not yet in line with expectations.
EH3d%	Percentage of Single Assessments (SA) completed within 36-45 days	Sharon Hawkins	Kerrie Scraton	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	12%	22%	19%	12%	16%	12%	↓ -24%	↓ -27%	p	19%	30%	P	-	-	-		The performance is not in line with expectation, however December was the last month of legacy cases.
EH3e%	Percentage of Single Assessments (SA) completed over 45 days	Sharon Hawkins	Kerrie Scraton	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	52%	42%	54%	56%	39%	31%	↓ -22%	↓ -21%	q	37%	56%	P	80%	83%	83%		By the end of December 2019 there was only 5 old assessments in the Assessment Service. There is an expectation set that no assessment should go over 45 days. This is tracked on a daily and weekly basis to meet this expectation.
EH4 (val)	Number of Single Assessments (SA) completed in 45 working days	Sharon Hawkins	Kerrie Scraton	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	174	250	180	244	291	263	↓ -10%	↑ 209%	p	199	291	-	273	286	372		The number completed in timescale has improved
EH4-QL	Percentage of Single Assessments (SA) completed in 45 working days	Sharon Hawkins	Kerrie Scraton	Assessments are completed in a timely manner, to ensure that children receive the help they need without unnecessary delay.	48%	58%	46%	44%	61%	69%	↑ 13%	↑ 13%	p	63%	90%	P	80%	83%	83%		The percentage of assessments completed in timescale has improved again in December 2019, this percentage is affected by old assessments being completed. There are about 70 assessments out of timescale on 31st December 2019. These are across the service and focus will continue to reduce these.

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CP1	Number of Section 47 (S47) enquiries started	Sharon Hawkins	Kerrie Scraton	Where there are concerns about a child's safety, there is a robust assessment of risk.	182	101	103	106	171	94	↓ -45%	↑ 42%		124	182	-	96	97	126		The number of strategy discussions has significantly improved during December 2019.
CP1-NI	Rate of Section 47 (S47) enquiries started per 10,000 children aged 0-17	Sharon Hawkins	Kerrie Scraton	Safeguarding investigations undertaken by the service are at a level that is comparable with other local authorities like Southampton.	36	20	20	21	34	18	↓ -47%	↑ 38%		25	36	-	16	12	12		The % rate of strategy discussions per 10K of population has significantly improved in December 2019 and is more in line with Statistical Neighbours. Further improvement anticipated after learning circles between managers making the day to day decisions.
CP6B	Number of children with a Child Protection Plan (CPP) at the end of the month, excluding temporary registrations	Sharon Hawkins	Stuart Webb	Child Protection Plans are in place for children where it has been assessed that multi-agency intervention is required to keep them safe.	403	456	446	474	464	490	→ 6%	↑ 87%		382	490	-	324	354	473		The number and rate per 10,000 of children subject to Child Protection Planning has increased this month; corresponding with an increase in ICPCs. From January, all new referrals will be subject to service manager and service lead scrutiny in order to ensure that alternatives to conference are considered, when appropriate.
CP6B-NI	Rate of children with Child Protection Plan (CPP) per 10,000 (0-17 year olds) at end of period	Sharon Hawkins	Stuart Webb	The number of children who require Child Protection Plans is at a level that is comparable with other local authorities like Southampton.	80	90	88	93	91	96	→ 5%	↑ 85%		75	96	-	53	45	46		The number and rate per 10,000 of children subject to Child Protection Planning has increased this month; corresponding with an increase in ICPCs. From January, all new referrals will be subject to service manager and service lead scrutiny in order to ensure that alternatives to conference are considered, when appropriate.
CP2	Number of children subject to Initial Child Protection Conferences (ICPCs), excluding transfer-Ins and temporary registrations	Phil Bullingham	Stuart Webb	Where it has been assessed that multi-agency intervention is required to keep a child safe, the case is progressed to Initial Child Protection Conference.	64	81	17	34	53	77	↑ 45%	↑ 208%		50	81	-	40	44	54		'The number and rate per 10,000 of children subject to ICPCs has increased this month. . From January, all new referrals will be subject to service manager and service lead scrutiny in order to ensure that alternatives to conference are considered, when appropriate.
CP2-NI	Rate per 10,000 Initial Child Protection Conferences (ICPCs)	Phil Bullingham	Stuart Webb	The rate of Initial Child Protection Conferences is at a level that is comparable with other local authorities like Southampton.	13	16	4	7	11	16	↑ 36%	↑ 213%		10	16	-	6	6	5		'The number and rate per 10,000 of children subject to ICPCs has increased this month. . From January, all new referrals will be subject to service manager and service lead scrutiny in order to ensure that alternatives to conference are considered, when appropriate.
CP4 (val)	Number of Initial Child Protection Conferences (ICPCs) resulting in a Child Protection Plan (CPP) (based on count of children)	Phil Bullingham	Stuart Webb	Decisions made at Child Protection Conferences will result in appropriate, evidence-based plans for children that respond to, and meet their level of risk and need.	53	59	14	29	46	66	↑ 43%	↑ 247%		39	66	-	35	38	38		The number of children converting from conference to plan is higher than SN, regional and national averages; corresponding with higher numbers overall. The % conversion is comparable and not assessed to be significant.
CP4	Percentage of Initial Child Protection Conferences (ICPCs) resulting in a Child Protection Plan (CPP) (based on count of children)	Phil Bullingham	Stuart Webb	Decisions made at Child Protection Conferences will result in appropriate, evidence-based plans for children that respond to, and meet their level of risk and need.	83%	73%	82%	85%	87%	86%	→ -1%	↑ 13%	▲	80%	89%	P	86%	87%	86%		The number of children converting from conference to plan is higher than SN, regional and national averages; corresponding with higher numbers overall. The % conversion is comparable and not assessed to be significant.
CP2b	Number of transfer-ins	Phil Bullingham	Stuart Webb	Children moving into Southampton receive a good standard of service and protection.	1	1	3	3	5	2	↓ -60%	- n/a		2	5	-	-	-	-		Two cases were transferred in. Conference chairs have been tasked with reviewing the cases and confirming that the transfer procedures have been followed.

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CP2b %	Percentage of transfer-ins where child became subject to a CP Plan during period	Sharon Hawkins	Stuart Webb	Children moving into Southampton receive a good standard of service and protection.	0%	100%	100%	33%	20%	50%	↑ 150%	- n/a		70%	100%	P	-	-	-		Child protection planning was not progressed in one case. The CP Advisor has been asked to review it.
CP3-QL (val)	Number of children subject to Initial Child Protection Conferences (ICPCs) which were held within timescales (excludes transfer-ins)	Phil Bullingham	Stuart Webb	Child Protection planning is timely, ensuring that the risks to children are discussed and responded to expediently.	35	38	7	19	28	53	↑ 89%	↑ 253%	▲	27	53	-	30	34	40		Timeliness of ICPC improved in December, supported by the detailed focus articulated in last month's commentary. The CP Advisor's report continues to include a weekly update on timeliness, which will support further improvement.
CP3-QL	Percentage of Initial Child Protection Conferences (ICPCs) held within timescales (based on count of children)	Phil Bullingham	Stuart Webb	Child Protection planning is timely, ensuring that the risks to children are discussed and responded to expediently.	55%	47%	41%	56%	53%	69%	↑ 30%	↑ 15%	▲	56%	84%	P	78%	77%	75%		Timeliness of ICPC improved in December, supported by the detailed focus articulated in last month's commentary. The CP Advisor's report continues to include a weekly update on timeliness, which will support further improvement.
CP8-QL	Percentage of children subject to a Child Protection Plan seen in the last 15 working days.	Sharon Hawkins	Sarah Ward	The service is in regular contact with children subject to Child Protection planning to ensure that there is ongoing assessment of risk and opportunities to intervene effectively.	63%	67%	68%	81%	79%	80%	→ 1%	→ -9%	▲	76%	88%	P	-	-	-		
CP5-QL (val)	Number of new Child Protection Plans (CPP) where child had previously been subject of a CPP at any time (repeat)	Phil Bullingham	Stuart Webb	The service is effective in managing the risks experienced by children and within families and where there is re-referral the issues are understood.	14	15	4	11	7	20	↑ 186%	↑ 233%	▼	9	20	-	8	8	10		The number and % of repeat plans increased this month. The higher overall number and four sibling groups contributed. Emotional abuse and neglect were the prevalent features within the cohort.
CP5-QL	Percentage of new Child Protection Plans (CPP) where child had previously been subject of a CPP at any time (repeat)	Phil Bullingham	Stuart Webb	The service is effective in managing the risks experienced by children and within families and where there is re-referral the issues are understood.	26%	25%	18%	33%	15%	30%	↑ 100%	→ -5%	▼	21%	41%	P	22%	20%	23%		The number and % of repeat plans increased this month. The higher overall number and four sibling groups contributed. Emotional abuse and neglect were the prevalent features within the cohort.
CP9	Number of children subject to Review Child Protection Conferences (RCPCs) in the month	Phil Bullingham	Stuart Webb	Where children are subject to Child Protection planning, their cases are reviewed regularly to identify progress and any barriers.	91	53	122	132	136	131	→ -4%	↑ 108%	▼	90	136	-	-	-	-		The number of review conferences (RCPCs) decreased slightly, although there would have been more limited opportunity to hold conferences due to the Christmas period. The reduction is not assessed to be statistically significant.
CP7	Number of ceasing Child Protection Plans (CPP), excluding temporary registrations	Sharon Hawkins	Stuart Webb	Where it is assessed that risks to a child have reduced there is a review of risk and the case is stepped down effectively.	19	23	39	23	62	40	↓ -35%	↑ 48%	▲	29	62	-	36	36	42		The number of plans ending has reduced. In January the service is convening a panel to review all plans over 9 months in length to ensure that there is clear oversight of case progression, ahead of the next conference.
LAC1	Number of Looked after Children at end of period	Sharon Hawkins	Mary Hardy	Where it is assessed that there is no safe alternative, the local authority will take children into its care for their welfare and protection.	509	512	516	512	510	493	→ -3%	→ 4%	▼	498	516	-	41	41	44	420	
LAC1-NI	Looked after Children rate per 10,000	Sharon Hawkins	Mary Hardy	The level of children in care is at a level that is comparable with other local authorities like Southampton.	101	101	102	101	100	97	→ -3%	→ 3%	▼	99	102	-	81	64	51		

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LAC2	Number of new Looked after Children (episodes)	Sharon Hawkins	Mary Hardy	Where children meet the threshold and there are no alternatives, they will be safe and have their welfare needs addressed through accommodation by the local authority.	19	10	13	13	18	8	↓ -56%	↑ 14%	▼	16	24	-	18	18	19		
LAC3	Number of ceasing Looked after Children (episodes)	Sharon Hawkins	Mary Hardy	Children will leave care in a planned way with clear networks of support around them.	14	11	10	13	21	23	↑ 10%	↑ 35%	▲	15	24	-	16	16	19		
LAC6 (val)	Number of adoptions (E11, E12)	Sharon Hawkins	Martin Smith	Children who are being adopted will receive timely and effective support.	0	4	3	1	1	1	→ 0%	↓ -67%	▲	3	10	-	2	2	2		Whilst there has been one Adoption Order granted this is not a concern. This indicator can fluctuate month to month, though this is the third month where one adoption order has been granted. Perhaps this reflects the national picture around the reduction in adoption orders as highlighted in the recent ASGLB publication. Whilst there is increased activity around early permanence this does not necessarily result in a final care plan for adoption. There are a number of children matched and awaiting a court date, thus we are likely to see adoption orders being granted in the coming months. The permanence panel is tracking progress in achieving permanence via adoption.
LAC6 (%)	Percentage of adoptions (E11, E12)	Sharon Hawkins	Martin Smith	Children who are being adopted will receive timely and effective support.	0%	36%	30%	8%	5%	4%	→ -9%	↓ -75%		18%	42%	P	17%	13%	12%		The percentage of adoptions has fallen in line with one adoption order being granted this month. This is not currently of concern as this indicator will rise again as those children matched become subject to adoption orders.
LAC12 (val)	Number of Special Guardianship Orders (SGOs) (E43, E44)	Sharon Hawkins	Martin Smith	Children subject to Special Guardianship Orders will receive timely and effective support.	1	0	0	3	3	3	→ 0%	↓ -50%		2	7	-	-	-	-		This figure is as expected with some care and private proceedings being placed before the courts. As with last month, there are still a number of cases waiting to be heard by the court.
LAC12 (%)	Percentage of Special Guardianship Orders (SGOs) (E43, E44)	Sharon Hawkins	Martin Smith	Children subject to Special Guardianship Orders will receive timely and effective support.	7%	0%	0%	23%	14%	13%	→ -9%	↓ -63%		14%	47%	P	10%	12%	10%		As above LAC12
LAC7-QL	Percentage of Looked after Children visited within timescales	Sharon Hawkins	Mary Hardy	The service is in regular contact with Looked after Children to ensure that there is ongoing assessment of risk and opportunities to intervene effectively.	83%	80%	80%	76%	82%	79%	→ -4%	→ -1%	▲	79%	83%	P	-	-	-		
LAC10	Percentage of Looked after Children with an authorised CLA plan	Sharon Hawkins	Mary Hardy	Children have good quality care plans, to which they have contributed, and which meet their needs.	92%	95%	94%	95%	95%	94%	→ -1%	→ -3%	▲	95%	97%	P	-	-	-		
LAC10-QL	Number of Looked after Children with an authorised CLA Plan	Sharon Hawkins	Mary Hardy	Children have good quality care plans, to which they have contributed, and which meet their needs.	470	487	487	484	482	463	→ -4%	→ 0%	▲	470	487	-	-	-	-		
LAC13	Number of current Unaccompanied Asylum Seeking Children (UASC) looked after at end of period	Sharon Hawkins	Mary Hardy	Unaccompanied Asylum Seeking Children are identified and supported by the local authority.	15	14	15	15	14	12	↓ -14%	→ -8%		14	16	-	2	2	4		

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LAC14	Number of <b>new</b> unaccompanied Asylum Seeking Children (UASC)	Sharon Hawkins	Mary Hardy	<i>Unaccompanied Asylum Seeking Children are identified and supported by the local authority.</i>	0	0	0	1	0	0	- n/a	↓ -100%		0	2	-	-	-	-		
LAC11-QL	Number of Looked after Children aged 16+ or open Care Leavers with an authorised Pathway Plan	Sharon Hawkins	Mary Hardy	<i>Care Leavers have a good quality Pathway Plans, to which they have contributed, and which meets their needs.</i>	167	168	166	163	161	163	→ 1%	→ -6%	▲	169	175	-	-	-	-		
LAC11-QL (%)	Percentage of Looked after Children aged 16+ or open Care Leavers with an authorised Pathway Plan	Sharon Hawkins	Mary Hardy	<i>Care Leavers have a good quality Pathway Plans, to which they have contributed, and which meets their needs.</i>	98%	98%	97%	96%	95%	94%	→ -1%	→ -5%	▲	98%	99%	P	-	-	-		
NI147	Percentage of Care Leavers in contact and in suitable accommodation	Sharon Hawkins	Mary Hardy	<i>Care Leavers are in accommodation that is safe and secure.</i>	85%	83%	81%	81%	81%	77%	→ -4%	↓ -13%	▲	84%	88%	P	82%	-	-	94%	
LAC9 (val)	Number of Looked after Children (LAC) placed with IFAs at end of period	Sharon Hawkins	Martin Smith	<i>Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.</i>	146	153	157	157	154	150	→ -3%	→ 9%	▼	148	157	-	-	-	-	TBC	The use of IFA remains stable, but the total number continues to be high - reflecting the need to identify placements for children who present with complex profiles. The profile of in-house carers remains restrictive in terms of the cohort of children that would be deemed a suitable match. Recruitment and retention of in house foster carers is a priority area for 2019/20.
LAC9	Percentage of IFA placements (of all looked after children)	Sharon Hawkins	Martin Smith	<i>Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.</i>	29%	30%	30%	31%	30%	30%	→ 1%	→ 5%	▼	30%	31%	P	-	-	-		As above LAC9. Recent research undertaken by SESLIP identified that this percentage is consistent with other LA across the SE - our use of in house fosters carers is at 60% and IFA 40% of foster placement.
LAC16	Number of <b>in-house</b> foster carers at the end of period	Sharon Hawkins	Martin Smith	<i>Our Looked after Children will benefit from high quality fostering provision, with our own carers wherever possible.</i>	166	169	169	168	164	164	→ 0%	→ -2%	▲	-	-	-	-	-	-	200	In addition to this SCC has a further 47 carers whom are caring for specific children as 'connected' carers. Whilst the number of in house mainstream foster carers has remained stable over the year to date, we have seen a slight decrease in November. Approvals have not kept pace with a number of expected resignations. An analysis of resignations in November identified the majority were related to family circumstances, though a small number related to the child's care planning and lack of communication with the child's social worker. A social media campaign in late September has lead to three assessments. This campaign will be revisited in January with some refreshed videos. We are currently estbalishing links with major employers to promote fostering with their workforce. A business case has been approved to enhance the reward and support offered to in house carers to make fostering a more attractive option for those looking to give up work. This is currently in progress with a launch in the new year PENDING the outcome of the public consultation on budget proposals.